

Identity Verification

Before you receive access to eVoucher through Login.gov, you must verify your identity by uploading an acceptable form of identification (driver's license or state ID). This added security measure is to ensure that you are you and not someone pretending to be you.

Note: This is a one-time identity verification; if you have previously proven your identity through Login.gov, you are not required to do this again.

Step 1

After signing in to Login.gov, you are asked to verify your identity. If you're in the process of creating your Login.gov account, this step automatically appears after you've established your multi-factor authentication method(s). Click **Continue**.









To continue, select the check box allowing Login.gov to ask for, use, keep, and share your personal information to verify your identity, and click **Continue**.



Step 3

Choose an option for adding your identification information. Option one is to upload photos of your ID from your phone and option two is to upload photos directly from your computer.

Getting started Ver	Verify your Verify phone or Secure your address account				
How wo	ould you like to add your ID?				
We'll collect i state-issued	nformation about you by reading your ID.				
	Recommended Use your phone to take photos				
	You won't have to sign in again, and you'll switch back to this computer after you take photos. Your mobile phone must have a camera and a web browser.				
	Phone number				
	•				
	Send link				
	Continue on this computer				
	Don't have a phone? Upload photos of your ID from this computer.				
	Upload photos				
Cancel					





Option 1: Upload photos from phone (recommended)

Option 1

1. Click **Send link**. A message appears prompting you to check your cell phone for a text message with instructions for taking a photo of your ID to verify your identity.



2. Tap the link in the text message. A message appears confirming that you are attempting to verify your identity to access eVoucher. Scroll down for additional instructions.







3. Tap **Take photo** to switch your phone to the camera function. Take a photo of the front of your ID card. Scroll down, and tap **Take photo** again to take a photo of the back of the card. Verify that each image appears in the appropriate box, and then tap **Submit**.



4. Login.gov verifies your identity from your photos, and prompts you to switch back to your computer to complete the process.



Continue to Step 4 to complete the identity verification process.



Login.gov



Option 2: Upload photos from your computer

Option 2

1. Click **Upload photos** to upload photos of your ID from your computer.



2. You can either drag photos of the front and back of your ID from your computer and drop them in the appropriate boxes, or click the **choose from folder** link to browse for and select the photos to add. Once the photos are uploaded, click **Submit**.

Note: You may see a processing screen the upload completes and Login.gov verifies your identity.

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Getting started	Verify your ID	Verify your information	Verify phone or address	Secure your account
Add J	photos of	f your ID)	
Driver	's license o	r state ID	card	
Tips for t • Use • Tak • Do • File	taking clear pho a dark backgro te the photo on a not use the flas a size should be	otos ound a flat surface h on your cam at least 2 MB	era	
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	Submit			







Once your identity has been verified, Login.gov verifies your name, date of birth, and address using your Social Security number (SSN). In the **Social Security number** field, enter your SSN, and then click **Continue**.

Getting started Verify your ID Verify your Verify phone or Secure your address account					
We verified your ID					
Enter your Social Security number					
We need your Social Security number to verify your name, date of birth and address. <u>Learn more about how we protect</u> your sensitive information (2)					
Don't have a Social Security number?					
You must have a Social Security number to finish verifying your identity. <u>Exit Login.gov and return to CJA eVoucher User</u> <u>Acceptance Testing</u>					
Social Security number Example: 123-45-6789					
Show Social Security number					
Continue					







Your name, date of birth, and address are imported from your ID; verify the information is correct. If any of the information has errors, click the **Update** link next to it and make necessary corrections. Once your information is correct and complete, click **Submit**.

Note: You have five attempts to verify your personal information, after which your account will be locked. To unlock your account, contact Login.gov.

ng started	Verify your ID	Verify your information	Verify phone or address	Secure you account
Verif	y your in	formati	on	
We read any upda	your informatic ates before sub	on from your II mitting for ver). Review it and r ification.	make
First nan Last nan Date of b ID numb	ne: David ne: Attorney pirth: October 6 er: 1111111111111	, 1938		
Address Address City: GRI State: M ZIP Code	line 1: 1 FAKE R line 2: EAT FALLS T e: 59010	D		<u>Update</u>
Social S	ecurity number	: 5**-**-**5		Update
Sho	ow Social Secu	rity number		
	Submit			
	Verif We read any updi First nar Last nan Date of I ID numb Address Address City: GR State: M ZIP Cod. Social S	Verify your in We read your informatic any updates before sub First name: David Last name: Attorney Date of birth: October 6 ID number: 111111111111 Address line 1: IFAKE F Address line 2: City: GREAT FALLS State: MT ZIP Code: 59010 Social Security number Show Social Secu Submit	Verny your information Verny your information We read your information from your IL any updates before submitting for ver First name: Attorney Date of birth. October 6, 1938 ID number: 11111111111 Address line 2: City: GREAT FALLS State: MT ZIP Code: 59010 Social Security number: 5****5 Submit	Information Verify your Verify poor We read your information from your ID. Review it and r any updates before submitting for verification. First name: David Last name: Attorney Date of birth: October 6, 1938 ID number: 11111111111 Address line 1: IFAKE RD Address line 2: City: GREAT FALLS State: MT ZIP Code: 59010 Social Security number: 5 Submit

Step 6

Next, verify your phone number. To do this, in the **Phone number** field, enter your phone number, and then click the appropriate radio button to receive a one-time code either by text message or phone call. Click **Send code**.

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Getting started	Verify your ID	Verify your information	Verify phone or address	Secure your account
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Verif	y your pł	none nu	mber	
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Learn mo	ore about what	ohone number	to use 🛛	
Phone nu	umber 210) 555-55	55		
How s	hould we se	end a code	?	
If you ent below.	tered a landline	above, please	e select "Phone o	all"
O Tex	t message (SM	S) O	Phone call	







In the **One-time code** field, enter the code sent to your device, and then click **Submit**.



Step 8

Once your phone number is verified, re-enter the password you created to access Login.gov and then click **Continue**.

© Getting started	Verify your ID	Verify your information	Verify phone or address	O Secure your account			
🛛 We	verified your ph	none number					
Re-e Login.go This mea be able t	Re-enter your Login.gov password Login.gov will encrypt your information with your password. This means that your information is secure and only you will be able to access or change it.						
Passwor	d •••••• passworo		<u>Forgor pa</u>	sswordz			
	Continue						







A personal key is generated. You will need this key if you ever forget your password or lose your authentication method. Keep your key in a secure place and do not share it with anyone. Select the check box to confirm that you have saved your personal key, and then click **Continue**.

© Getting started	Verify your ID	Verify your information	Verify phone or address	O Secure your account
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Save	your pe	rsonal k	еу	
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Learn m	ore about the p	ersonal key 🗷		
🗆 I save	d my personal I	key in a safe p	lace.	
	Continue			







Next, you are asked to connect, or link, your Login.gov account with your eVoucher account. It is recommended that you add a secondary authentication method if you have not already done so. Follow the instructions to add the authentication method, and then click **Agree and continue**.



Your Login.gov account is now verified. For instructions on adding an authentication method, view the **Adding an Authentication Method** job aid. To continue linking your Login.gov account to your eVoucher account, view the **Linking your eVoucher Account with your Login.gov Account** job aid and begin at Step 4.

